



Calstock Parish Council

Tamar Valley Centre, Cemetery Road, Drakewalls, PL18 9FE

Clerk: Clare Bullimore, Tel: 01822 748847 email:

clerk@calstockparishcouncil.gov.uk

Accessibility Statement

Calstock Parish Council – Statement of Intent

This statement outlines our intention to ensure that our services, communications and digital platforms are accessible to as many people as possible.

Reviewed and Approved: 13-01-2026

Accessibility Statement for Calstock Parish Council

Purpose

This accessibility statement applies to the official website and services of Calstock Parish Council.

We are committed to ensuring that our services, communications, and digital platforms are accessible to as many people as possible. This includes residents with disabilities, older people, and those using assistive technologies.

We aim to:

- Use plain English and clear formatting in all communications.
- Ensure our website is navigable by keyboard and screen readers.
- Provide alternative formats (e.g. large print, audio, or braille) upon request.
- Make physical meetings and venues accessible, with consideration for mobility, hearing, and visual needs.
- Ensure staff and councillors are aware of inclusive communication and accessibility awareness.

Website Accessibility

Our website is designed to meet the [Web Content Accessibility Guidelines \(WCAG\) 2.1 AA standard](#).

We strive to:

- Maintain high contrast and readable fonts.
- Provide alt text for images and descriptive links.
- Avoid reliance on colour alone to convey information.
- Ensure compatibility with screen readers and mobile devices.

We acknowledge that some documents (e.g. scanned PDFs or legacy minutes) may not be fully accessible. We will endeavour to provide accessible versions on request or arrange for a time to meet with you to understand your requirements better.

Our website in November 2025 was, on average 97% compliant with the Web Content Accessibility Guidelines (WCAG 2.1 AA) and will be monitored when web pages are changed or added.

Contact

If you experience any difficulty accessing our services or information, please contact us:

- Email: clerk@calstockparishcouncil.gov.uk
- Phone: 01822 748847
- Address: Tamar Valley Centre, Cemetery Road, Drakewalls, Gunnislake, PL18 9FE

We aim to respond to you within 5 working days.